



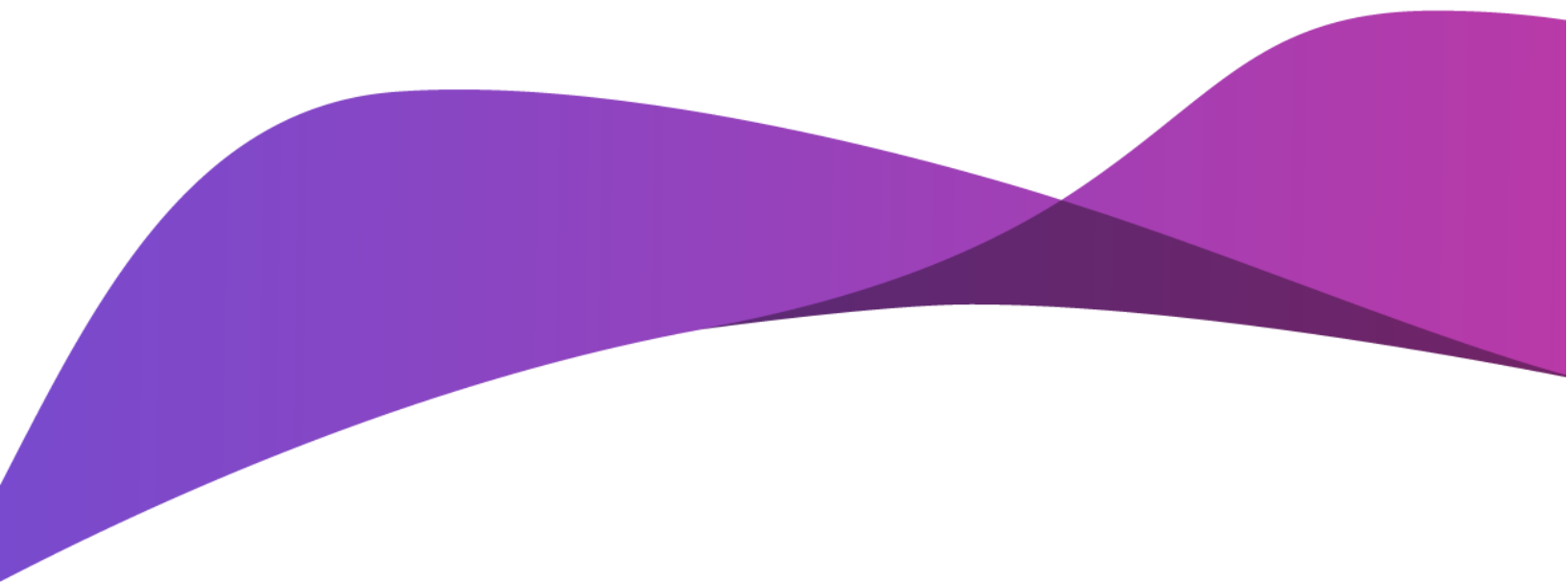
Canadian Mortgage Technology

# Filogix Expert Release Notes

Release Date: June 14<sup>th</sup>, 2025

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## Overview

The June 2025 Expert Broker release includes various enhancements and maintenance fixes including:

- Changes to FINTRAC risk classifications
- Updated Quick Links

Special Note: Everyone using Filogix Expert MUST clear your browser cache after the release. Instructions for clearing your browser cache are available from the Expert sign-on page and by accessing the provider's support sites using the links below:

Internet Explorer:

<https://support.microsoft.com/en-ca/help/260897/how-to-delete-the-contents-of-the-temporary-internet-files-folder>

Firefox :

<https://support.mozilla.org/en-US/kb/how-clear-firefox-cache>

Chrome :

[https://support.google.com/chrome/answer/2392709?hl=en&ref\\_topic=7438008&co=GENIE.Platform%3DDesktop&oco=1](https://support.google.com/chrome/answer/2392709?hl=en&ref_topic=7438008&co=GENIE.Platform%3DDesktop&oco=1)

# FINTRAC Risk Levels

We have made several important updates to how FINTRAC risk levels are managed and reported in Expert.

## Risk Level Now Set at the Applicant Level

The FINTRAC Risk Level section has been moved from Mortgage Details to the Applicant Details section. This change allows users to flag the risk level for each individual borrower providing more accurate risk tracking.

Applicant 2

Identification Type

Driver's License

Identification Country

Canada

Identification Number

1

+

Add Applicant 2 Identification

FINTRAC Risk Level

Applicant 1

Low Risk:

☒

Medium Risk:

☐

High Risk:

☐

Applicant 2

Low Risk:

☐

Medium Risk:

☐

High Risk:

☒

Address

Applicant 1

☒ Current ☐ Previous

Address Lookup: Start typing your address...

Country:

Canada

Unit:

Street Number:

321

Name:

Sesame

Type:

Street

Direction:

City:

Toronto

Province:

Ontario

Postal:

M7G 7J8

Time at Residence:

y

17

m

9

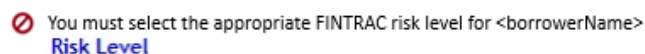
Status:

Own

Rent:

## Mandatory Risk Level Enforcement

Risk level is mandatory for each applicant on a deal. To enforce this requirement, a hard stop has been implemented in the system which will trigger if any applicant is missing a risk level designation.



## New Risk Level Report

A new Risk Level Report is now available to capture and summarize FINTRAC risk information. The accompanying search page allows users to tailor the report using filters such as risk level, date range, and application status.

Reports

Applications Summary Report

Lender Transactions Report

Commissions Report

Renewal Tracking Report

Firm Statistics Report

Risk Level Report

Risk Level Report

Level:

Agent

Ng, Margaret

Application Status:

In Progress

Ready to Submit

Submitted

Declined

Format:

PDF

Risk Level:

☒ High Risk ☒ Medium Risk

Date type:

Closing Date

Date From:

JAN 01 2025

Date To:

JUN 30 2025

Run Report

Set Default Settings

Reset To Default

Cancel

## Report Details and Customization

The FINTRAC Risk Level table, previously part of the Firm Statistics report, has been moved into this new dedicated report. It summarizes the total number of applicants categorized as Low, Medium, or High risk and includes detailed breakdowns for deals involving High and Medium risk applicants. Users can customize the report output using the Risk Level checkboxes on the search page to include:

- High and Medium
- High only
- Medium only

RISK LEVEL REPORT  
Printed Date: Jun 04, 2025  
Report Start Date: Mar 01, 2025  
Firm: All  
Risk Level: High, Medium

Report End Date: Jun 01, 2025  
Application Status(es): All

**FINTRAC RISK LEVEL:**

	High Risk	Medium Risk	Low Risk
#	12	13	77

**HIGH RISK TRANSACTIONS :**

Application Id	Applicant Name	Agent	Referral Source	Application Type	Create Date	Total Loan Amount
EXBA-29972	Gordyn, Ron	Ng, Margaret	refer companyX	Approval	May 05, 2025	400,000.00
EXBA-29972	simmons, frank	Ng, Margaret	refer companyX	Approval	May 05, 2025	400,000.00
F370-20769	Whistle, Bob	Gupta, Anika		Approval	May 27, 2025	90,000.00
F370-20772	Whistle, Bob	Gupta, Anika		Approval	May 28, 2025	90,000.00
F370-20773	Whistle, Bob	Gupta, Anika		Approval	May 28, 2025	90,000.00
F370-20774	Whistle, Bob	Gupta, Anika		Approval	May 28, 2025	90,000.00
EXBA-29993	FIVEOH, FIVEOH2 X.	Smith, John		Approval	May 29, 2025	451,800.00
EXBA-29993	TestHawaii, FIVEOH Q.	Smith, John		Approval	May 29, 2025	451,800.00
EXBA-29994	TestHawaii, FIVEOH Q.	Smith, John		Approval	May 29, 2025	301,800.00
EXBA-30000	Nevada, Isabelle	Smith, John		Approval	May 29, 2025	1,080,000.00
EXBA-30003	Nevada, Isabelle	Smith, John		Approval	May 29, 2025	540,000.00
EXBA-30005	Nevada, Isabelle	Smith, John		Approval	May 29, 2025	540,000.00

**MEDIUM RISK TRANSACTIONS :**

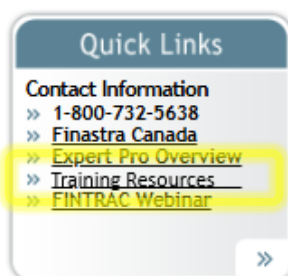
Application Id	Applicant Name	Agent	Referral Source	Application Type	Create Date	Total Loan Amount
QA-14228	Skier, Snow	Coyote, Wile		Approval	Mar 03, 2025	145,000.00
QA-14248	Skier, Snow	Coyote, Wile		Approval	Mar 05, 2025	6,145,000.00

## Risk Levels for Existing Deals

For existing deals where the FINTRAC risk level was previously flagged at the mortgage level, this information has been mapped to each individual applicant within the deal. In cases where multiple risk levels were selected at the mortgage level, the highest risk level has been applied to maintain a conservative approach to risk assessment.

## Quick Links

A new "Training Resources" link has been added to the Quick Links section in Expert Broker. This link provides direct access to our growing Filogix YouTube channel, where you'll find a variety of training materials designed to help you get the most out of Expert Pro, with content for Expert Broker coming soon. Our video library includes step-by-step tutorials, feature overviews, and helpful tips. Be sure to check back regularly as we continue to expand our content!



#### **About Filogix**

Filogix has served as the hub of the Canadian mortgage industry for almost two decades, offering secure, reliable connectivity to brokers and lenders. We provide trusted mortgage lending products, that enable the effective management of the sales process from origination through underwriting. As the mortgage landscape continues to change, Filogix is prioritizing advances to support the industry into the future. We're investing in a more open infrastructure and building connectivity to create a complete mortgage marketplace, helping mortgage professionals do business with more choice, speed and reliability than ever before. Learn more at [filogix.com](https://www.filogix.com)

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